



## **GENERAL REGULATIONS FOR THE ACCOMMODATION OF PETS IN THE HOTELS**

Basic general rules that standardize and regulate the accommodation of guests with pets in the hotel so that their experience is as satisfactory as possible and is not an inconvenience for the rest of the hotel guests. We must not forget that the freedom of some ends where that of others begins.

1. Only dogs and cats are allowed. No other type of pet can be accommodated in the hotel.
2. Only one pet per room is allowed. Room reservations cannot be exclusively for pets.
3. Pets cannot use common areas such as restaurants, bars, the spa, gym, swimming pool, etc., or those indicated by hotel management.
4. The use of a leash and muzzle is mandatory in the common areas of the hotel, and where indicated.
5. Your pet cannot be alone in the room at any time in order to avoid any inconvenience or nuisance to other guests due to barking or howling, as well as damage to furniture in the room.
6. The room cleaning service will only be carried out if the guest ascertains that the pet is not in the room.
7. If the pet is noisy or a nuisance, the hotel reserves the right to expel the guest and the pet.
8. The pet is not allowed to use room bathrooms or showers.
9. Please do not let pets get on room beds and sofas or use hotel towels.
10. The guest is responsible for his pet and its behavior at all times, as well as any damage that it may cause during its stay, either to third parties or hotel facilities. The amount of the damages will be charged in the guest's final invoice.
11. The animal's owner must keep it in proper hygienic and sanitary conditions.
12. You cannot curb your pet on hotel grounds. If it is done in the vicinity of the hotel, you must scoop up the stool.
13. The weight limit accepted by the hotel is indicated by the hotel itself, according to feasibility and capacity.
14. If the hotel considers it necessary, it may request a deposit when the pet enters the hotel to cover any damages that the pet may cause.
15. The pet amenities kit (bed, snack and drinker) is subject to availability at the time of arrival. Non-availability does not give right to claim.

### **PRICES AND ALLOWED SIZES**

The maximum weight allowed is 10kg, the supplement it will be 15€ per night.

You better than nobody knows your pet. Communicate to the reception any comment that we would know.

With the signature of this document I admit to know and accept all conditions mentioned previously.

Date:
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Room:
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Signature:
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